



## Mobile Computer Repair Price List (5-1-22):

- Remote Access Services (Unlimited Plan Available)
- All onsite services are hourly with a fixed max rate
- Senior Discounts 10% off 60+
- \$30 mobile service charge added for any location beyond the 30 mile radius of North Sacramento

### Initial Diagnostic/Evaluation/Optimization:

**\$99 (\$89)\*** per hour -Includes a thorough diagnostic to determine the cause of lockups, slowness, crashes, internet issues, improper startups/shutdowns, peripheral issues, operating system issues and data recovery evaluation. \*This is the initial evaluation fee only. Once we determine the issue we waive this fee for the completed repair, clean-up, virus-malware removal, and or fix. This is the minimum cost to show up to any service call. Free phone or email estimates only!

### Completed Repair/Clean-up/Virus-Malware Removal/Fix:

**\$99 (\$133)** per hour -Includes full diagnostic, optimization, advanced fixes, internet and email fixes, operating system fixes, peripheral fixes, security application installation + updates and removal of virus, malware, spyware, adware, and pop-ups.

### Operating System Recovery/Rebuild:

**\$148 (\$133)** Basic: Includes reinstallation of OS + Optimization, Drivers, & Updates only.

**\$247(\$222)** Full: Includes reinstallation of OS + Optimization, Security Software, Updates, & Setup of Printer, Internet & Email. Data transfer is extra- see [Backup/Transfer Data!](#)

### New Computer Setup:

**\$99 (\$89)** per hour -Includes Optimization, Security Software, Updates, & Setup of Printer/Internet/Email. Data transfer is extra- see [Backup/Transfer Data!](#)

### Wired & Wireless Networking:

**\$99 (\$89)** per hour (not including parts)

Includes Wireless Security & File/Print Sharing (Print to one printer from your wireless notebook)

### Internet Connections (Stand Alone Dial-Up/Broadband):

**\$99 (\$89)** per hour (not including parts)

### Advanced Data Recovery: (Minimum \$99 (\$89) Evaluation)

**\$148 (\$133)** 1st Level Data Recovery (On Site Usually)

**\$198 (\$178)** 2nd Level Data Recovery (Off Site)

**\$346 (\$311)** 3rd Level Data Recovery (Off Site)

### Backup/Transfer Data:

**\$49 (\$44)** per 5 GB of data on existing service call otherwise minimum cost of **\$99 (\$89)**

### Hardware Installs:

**\$99 (\$89)** per hour  
(not including parts)

### Additional Services:

**\$79 (\$71)** (p/hr) Remote Access -Eval/Clean-up/Update/Fix/Virus Removal

**\$29** (per month) Unlimited Remote Access (Restrictions Apply\*)

**\$99 (\$89)** per each software or peripheral installation requested by client

**\$99 (\$89)** per stand-alone Security Application Installation  
Includes: Free Anti-Virus and Anti-Malware Software

**\$99 (\$89)** per hour for Basic Training  
Includes basic Windows Operating System procedures

### (Senior Discount Price)

\*If an onsite visit is required due to issues with access remotely we will give a 15% discount to our normal prices. Includes: Eval/Clean-up/Update/Fix/Virus Removal. No discounts apply to unlimited monthly rate.