

Mobile Computer Repair Price List (4-1-16): -Remote Access Services (Unlimited Plan Available) -All onsite services are hourly with a fixed max rate -Senior Discounts 10% off 55+

-\$30 mobile service charge added for any location beyond the 30 mile radius of North Sacramento

# Initial Diagnostic/Evaluation/Optimization:

\$95 (\$85)\* p/computer -Includes a thorough diagnostic to determine the cause of lockups, slowness, crashes, internet issues, improper startups/shutdowns, peripheral issues, operating system issues and data recovery evaluation. \*This is the initial evaluation fee only. Once we determine the issue we waive this fee for the completed repair,

**and data recovery evaluation.** \*This is the initial evaluation fee only. Once we determine the issue we waive this fee for the completed repair, clean-up, virus-malware removal, and or fix. This is the minimum cost to show up to any service call. Free phone or email estimates only!

# Completed Repair/Clean-up/Virus-Malware Removal/Fix:

\$95 -\$142 Max (\$85-\$128) per computer -Includes full diagnostic, optimization, advanced fixes, internet and email fixes, operating system fixes, peripheral fixes, security application installation + updates and removal of virus, malware, spyware, adware, and pop-ups.

## **Operating System Recovery/Rebuild:**

\$142 (\$128) Basic: Includes reinstallation of OS + Optimization, Drivers, & Updates only.
 \$237(\$214) Full: Includes reinstallation of OS + Optimization, Security Software, Updates, & Setup of Printer, Internet & Email. Data transfer is extra- see Backup/Transfer Data!

## New Computer Setup:

\$95 -\$142 Max (\$85-\$128) per computer -Includes Optimization, Security Software, Updates, & Setup of Printer/Internet/Email. Data transfer is extra- see Backup/Transfer Data!

## Wired & Wireless Networking:

\$95 (\$85) per computer (not including parts)
\$142 (\$128) per two (2) computers (not including parts)
\$47 (\$43) per each additional computer
Includes Wireless Security & File/Print Sharing (Print to one printer from your wireless notebook)

Internet Connections (Stand Alone Dial-Up/Broadband): \$95 -\$142Max (\$85-\$128) per computer (not including parts)

Advanced Data Recovery: (Minimum \$89 Evaluation) \$95-\$142 (\$85-\$128) 1st Level Data Recovery (On Site Usually) \$190 (\$171) 2nd Level Data Recovery (Off Site) \$332 (\$299) 3rd Level Data Recovery (Off Site)

Backup/Transfer Data: \$47 (\$43) per 5 GB of data on existing service call otherwise minimum cost of \$95 (\$85)

## Hardware Installs PC:

\$25 Flat per multiple item install on existing service call otherwise minimum cost of \$95 (\$85)

## Hardware Installs Notebook:

\$35 Flat per multiple item install on existing service call otherwise minimum cost of \$95 (\$85)

### (Senior Discount Price)

Additional Services: \$69 (\$62) (p/hr) Remote Access -Eval/Clean-up/Update/Fix/Virus Removal \$29 (per month) Unlimited Remote Access (Restrictions Apply\*) \$95 (\$85) per each software or peripheral installation requested by client \$95 (\$85) per stand-alone Security Application Installation Includes: Free Anti-Virus and Anti-Malware Software \$95 (\$85) per hour for Basic Training Includes basic Windows Operating System procedures

\*If an onsite visit is required due to issues with access remotely we will give a 15% discount to our normal prices. Includes: Eval/Cleanup/Update/Fix/Virus Removal. No discounts apply to unlimited monthly rate.